



GILLIAN'S PLACE

**Stronger
Together**

**Strengthening Our
Core for a Safer Future**
Strategic Plan 2025-2028

Strategic Priority Areas

Optimize the Use of Gillian's Place Facilities to Ensure Exceptional Service Delivery

GOAL

Intentionally plan for the use of Gillian's Place facilities to ensure optimal outcomes and impact for all stakeholders.

Strengthen Human Resource Capacity to Meet Emerging Community Needs

GOAL

Continue to build an empowered, skilled, and supported HR team that delivers exceptional client services.

Enhance Service Presence and Impact in Underserved Niagara

GOAL

Identify and address critical service barriers experienced by underserved populations.

Develop Strategies for Long-Term Resource Sustainability

GOAL

Continue to build sustainable revenue that aligns with organizational goals and plans for strategic growth.

Foster a Culture of Governance Excellence

GOAL

Enhance the governance framework to ensure optimal Board structure, process, and impact.

