



JOB POSTING

Relief Counsellor, Overnight Shift Contract

Contract Term: TBD to May 26, 2024

Union Classification: Union
Hours: 7 pm to 7:30 am
Wage Rate: \$26.43
Posting Closes: November 22, 2023

Gillian's Place

As one of the first shelters of its kind in Ontario, Gillian's Place brings over 40 years of experience and expertise in gender-based violence service in Niagara. Since 1977, we have grown from an eight-bed emergency shelter to a multi-site provider of free and confidential services that support women, children, genderqueer, Two-Spirit, trans, and non-binary individuals escaping the cycle of violence and abuse. Today, these services include a 34-bed emergency shelter, second-stage housing, a 24/7 phone or text crisis support line, safety planning, expert counselling, child and youth programs, legal advice and support, education and violence prevention programs, and a transitional housing and support program.

BEYOND THE PAY CHEQUE. WHY YOU WANT TO JOIN OUR TEAM

- We are an organization where you can realize your aspirations and achieve your personal and professional goals in an inclusive and supportive environment
- We are a dynamic and talented team who collectively provide practical compassionate client-centered care to those who have experienced gendered abuse
- We invest in our team through training, professional development opportunities, and wellness initiatives
- We are committed to inclusion, diversity, equity, and access

Responsibilities

In this position, you will be responsible for working within the Counselling department and responding to the day-to-day needs of the shelter, its residents, and the crisis/support line. A Relief Counsellor will have a mix of duties including:

- Providing crisis intervention, safety planning and community referrals for outreach and residential clients
- Responding to crisis calls and determining eligibility for entry into the shelter
- Assisting clients with options, resources, and support

- Facilitating communal living and services within shelter
- Ensuring accurate and professional data collection, documentation, and reporting
- Maintaining an active knowledge of community service providers and collaborate as required

What you need to succeed

- Post-secondary diploma/degree in social work, or related field.
- Extensive knowledge of gendered violence and counselling people who have experienced abuse.
- Strong understanding of a harm reduction framework
- First Aid/CPR Certification
- Vulnerable Sector Police Check
- Reliable means of transportation
- Ability to support clients with varying levels of addiction and mental wellness
- A high degree of honesty, integrity, discretion, and confidentiality is required
- Ability to handle a crisis, work in a team, carry out independent decision-making, and handle several tasks simultaneously
- Strong written and verbal communication skills and computer proficiency

Gillian's Place is an equal opportunity employer. Any applicant who communicates the need for accommodation shall be considered in a manner that is non-discriminatory and respectful. The ability to communicate in a second language would be considered an asset.

Gillian's Place encourages people of colour, Indigenous folks, newcomers, immigrants, sexually- and gender-diverse folks, people of all abilities, and members of other underrepresented communities to apply.

Let us know why you would be an excellent team member by applying to humanresources@gilliansplace.com

Please be advised we only contact applicants who are selected for an interview.