



JOB POSTING Relief Counsellor (Shelter)

Union Classification: Union

Number of Hours: Hours and time of day will vary.

Candidate must be available for day, afternoon, and overnight shifts on weekdays and weekends. Relief Counsellors are scheduled on a casual basis and work on average anywhere from 1 to 5 shifts per week based on their availability and the needs of the shelter.

Rate of Pay: \$25.76 per hour.

Note: All new offers of employment with Gillian's Place will be conditional upon proof of full vaccination against COVID-19 or medical exemption.

Gillian's Place

As one of the first shelters of its kind in Ontario, Gillian's Place brings over 40 years of experience and expertise in gender-based violence service in Niagara. Since 1977, we have grown from an eight-bed emergency shelter to a multi-site provider of free and confidential services that support women, children, genderqueer, Two-Spirit, trans, and non-binary individuals escaping the cycle of violence and abuse. Today, these services include a 34-bed emergency shelter, second-stage housing, a 24/7 phone or text crisis support line, safety planning, expert counselling, child and youth programs, legal advice and support, education and violence prevention programs, and a transitional housing and support program.

BEYOND THE PAY CHEQUE. WHY YOU WANT TO JOIN OUR TEAM...

- We are an organization where you can realize your aspirations and achieve your personal and professional goals in an inclusive and supportive environment
- We are a dynamic and talented team who collectively provide practical compassionate client-centered care to those who have experienced gendered abuse
- We invest in our team through training, professional development opportunities, wellness initiatives, and so much more
- We are committed to inclusion, diversity, equity, and access

Responsibilities

In this position, you will be responsible for working within the Counselling department and responding to the day-to-day needs of the shelter, its residents, and the crisis/support line. Reporting to the Manager of Counselling Services, a Relief Counsellor will have a mix of duties including:

- Providing crisis intervention, safety planning and community referrals for outreach and residential clients
- Responding to crisis calls and determining eligibility for entry into the shelter
- Assisting clients with options, resources, and support
- Facilitating communal living and services within shelter
- Ensuring accurate and professional data collection, documentation, and reporting
- Maintaining an active knowledge of community service providers and collaborate as required

What you need to succeed

- Post-secondary diploma/degree in social work, or related field.
- Extensive knowledge of gendered violence and counselling people who have experienced abuse.
- Strong understanding of a harm reduction framework
- First Aid/CPR Certification
- Vulnerable Sector Police Check
- Reliable means of transportation
- Ability to support clients with varying levels of addiction and mental wellness
- A high degree of honesty, integrity, discretion, and confidentiality is required
- Ability to handle a crisis, work in a team, carry out independent decision-making, and handle several tasks simultaneously
- Strong written and verbal communication skills and computer proficiency

Gillian's Place is an equal opportunity employer. Any applicant who communicates the need for accommodation shall be considered in a manner that is non-discriminatory and respectful of our human rights obligations.

Gillian's Place encourages people of colour, Indigenous folks, newcomers, immigrants, sexually and gender-diverse folks, people of all abilities, and members of other underrepresented communities to apply.

[Join us as we work to end gender-based violence in Niagara](#)

Let us know why you would be an excellent team member by applying to humanresources@gilliansplace.com

Please be advised we only contact applicants who are selected for an interview.