



JOB POSTING

Contract: Overnight Counsellor

Union Classification:	Union
Number of Hours:	Average of 31.5 hours per week (10:30 pm to 7 am shifts)
Location:	Office (Gillian's Place St. Catharines)
Posting Closes:	June 19, 2022
Contract Date:	TBD to August 31, 2023
Salary Range:	\$25.76 per hour
Please Note:	Gillian's Place requires all new hires to be fully vaccinated (Two doses) against COVID-19 or valid medical exemption.

GILLIAN'S PLACE

As one of the first shelters of its kind in Ontario, Gillian's Place brings over 40 years of experience and expertise in gender-based violence service in Niagara. Since 1977, we have grown from an eight-bed volunteer-run emergency shelter to a multi-site provider of free and confidential services that support women, children, genderqueer, Two-Spirit, trans, and non-binary individuals escaping the cycle of violence and abuse. Today, these services include a 34-bed emergency shelter, second-stage housing, a 24/7 phone or text crisis support line, safety planning, expert counselling, child and youth programs, legal advice and support, education and violence prevention programs, and a transitional housing and support program.

BEYOND THE PAYCHEQUE. WHY YOU WANT TO JOIN OUR TEAM...

- We are an organization where you can realize your aspirations and achieve your personal and professional goals in an inclusive and supportive environment
- We are a dynamic and talented team who collectively provide practical compassionate client-centered care to those who have experienced gendered abuse
- We invest in our team through training, professional development opportunities, and wellness initiatives
- We are committed to inclusion, diversity, equity, and access

POSITION & DEPARTMENT OVERVIEW

Reporting directly to the Manager of Counselling Services, the Counsellor provides crisis intervention and community referrals to telephone/crisis callers, face-to-face clients, and in-house residents. You are required to have and maintain an active knowledge and list of various community service providers to effectively serve clients. You are responsible for determining the eligibility of those requesting entry into the shelter, assisting with safety planning, identifying client needs, exploring options and resources; educating clients on the issue of abuse, and providing support that

empowers them to make decisions and formulate plans. You will provide in-house orientation with new residents and oversee communal living requirements as well as facilitate meetings to assist residents with conflict resolution and clarify house guidelines. You will ensure that all Family and Children's Services reporting requirements are adhered to and that a professional working relationship is maintained.

WHAT YOU NEED TO SUCCEED

- Ability to support clients with varying levels of addiction and mental wellness.
- Provide consistent and superior service ensuring that clients' needs are recognized and met.
- Superior safety planning, risk assessment, and judgment skills.
- Problem solver with the ability to handle a crisis, carry out independent decision making, appropriately assess both potential and current clients and handle several tasks simultaneously.
- Highly organized, you have strong written and verbal communication skills.
- Reliable self-starter who works well both as part of a team or individually.
- Ability to communicate in a second language would be considered an asset
- Ability to work effectively as part of a team and individually
- A commitment to inclusion, diversity, equity, and access
- Access to reliable means of transportation
- Post-secondary education in Social Work or a related field and/or a minimum of 2 years of experience in a related field is required
- Extensive knowledge of gendered violence and counselling people who have experienced abuse
- First Aid/CPR Certification
- Vulnerable Sector Police Check

Gillian's Place is an equal opportunity employer. Any applicant who communicates the need for accommodation shall be considered in a manner that is non-discriminatory and respectful.

Gillian's Place encourages people of colour, Indigenous folks, newcomers, immigrants, sexually- and gender-diverse folks, people of all abilities, and members of other underrepresented communities to apply.

[Join us as we work to end gender-based violence in Niagara](#)

Let us know why you would be an excellent team member by applying to humanresources@gilliansplace.com

Please be advised we only contact applicants who are selected for an interview.

