



December 7, 2021

**JOB POSTING**

**Full-Time Contract Outreach Counsellor (Child/Youth/Adult)**

Union Classification: Union position  
Number of Hours: 35 hours per week  
Wage Rate: \$25.09  
Posting Closes: When the position is filled  
Contract: January 17, 2022, to July 30, 2022, with the possibility of extension

Reporting directly to the Director of Shelter Services and Operations, the West Niagara Outreach Counsellor provides counselling to adults, youth, and children living in West Niagara. You are responsible for determining the eligibility of individuals requesting entry into the shelter, assisting clients with risk assessment and safety planning, and identifying their needs, exploring options and resources; educating clients on the issue of abuse, and providing support that empowers them to make decisions and formulate plans. You are required to have and maintain an active knowledge and list of various community service providers to effectively serve clients. You will ensure that all Family and Children's Services reporting requirements are adhered to and that a professional working relationship is maintained.

The West Niagara Outreach Counsellor will work cooperatively as part of the entire Gillian's Place Outreach Team, providing support, and while primarily working out of the West Niagara office, will also work from the St. Catharines office. The incumbent will require reliable means of transportation.

**Qualifications & Certifications Required:**

- Post-secondary diploma/degree in social work, or related field. Candidates with Child and Youth Counselling education and experience will be given preference.
- Extensive knowledge of gendered violence and counselling people who have experienced abuse.
- First Aid/CPR Certification
- Vulnerable Sector Police Check

**Skills Required:**

- Ability to support clients with varying levels of addiction and mental wellness.
- You can provide consistent and superior service ensuring that clients' needs are recognized and met.
- Superior safety planning, risk assessment, and judgement skills.
- Problem solver with the ability to carry out independent decision making, strong assessment skills, and able to handle a heavy workload.
- Highly organized, you have strong written and verbal communication skills.
- Reliable and adaptable self-starter who works well both as part of a team or individually.

Gillian's Place is an equal opportunity employer. Any applicant who communicates the need for accommodation shall be considered in a manner that is non-discriminatory and respectful. The ability to communicate in French would be considered an asset.

All interested applicants should apply in writing, with a resume and cover letter, to:  
[humanresources@gilliansplace.com](mailto:humanresources@gilliansplace.com)